

# Terms and Conditions

## RAA Voters' Choice Tourism Award

1. All voting will be conducted online and by the public.
2. When initiating the voting process, you will be taken from the RAA landing page onto a voting site hosted by the Tourism Industry Council South Australia (TiCSA). The voting process and competition is hosted by TiCSA.
3. Voting opens on 20 August 2019 and closes on 7 October 2019.
4. All entrants in the 2019 SA Tourism Awards from categories 1 – 25 (except Category 14 – Destination Marketing) will be eligible to receive votes.
5. To be eligible to vote and enter the competition, persons must be 18 years of age or over.
6. To vote, persons must enter details as stipulated by 'RAA Voters' Choice Tourism Award' voting form on Survey Monkey (<https://www.surveymonkey.com/r/WGR6G3H>) during the promotion period. Each person who completes the voting process fully will be automatically entered into the competition prize draw. Each person may only enter the competition prize draw once.
7. Only one vote per person, per award category is allowed.
8. Incomplete votes will be deemed invalid and the person will not enter into the prize draw.
9. The promoter of the competition is the Tourism Industry Council South Australia (TiCSA).
10. TiCSA reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by TiCSA to enforce any of its rights at any stage does not constitute a waiver of those rights.
11. If there is a dispute as to the identity of an entrant, TiCSA reserves the right in its sole discretion, to determine the identity of the entrant.
12. Vote counting for the awards will be conducted by Survey Monkey. Voting will be overseen by TiCSA, RAA and the South Australian Tourism Awards Chair of Judges
13. TiCSA's decision on voting is final and binding, and no correspondence will be entered into.
14. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
15. TiCSA collects personal information from each person in order to conduct the voting process and prize draw competition and may, for this purpose, disclose such information to third parties. Voting and entry into the competition is conditional on the person providing their name, address and email.

16. By responding “Yes” to receive special offers on accommodation, tickets, travel and experiences from RAA, as per question 3 of the voting form, you are agreeing to subscribe to RAA’s Travel e-newsletter. Promotional emails will be sent to your nominated email address periodically and you can unsubscribe at any time.

17. The Prize draw consists of three separate prizes. All prize values are in Australian dollars.

- a) First (1<sup>st</sup>) prize: ‘Lions & Wine’ experience at Monarto Zoo and The Lane winery for two (2) people, valued at \$2,380;
- b) Second (2<sup>nd</sup>) prize: One (1) Rawnsley Park holiday for 2 people including 2 nights’ accommodation for 2 adults at Rawnsley Park Station (one bedroom Eco-Villa) with daily continental breakfast provisions, full day guided tour of Flinders Ranges National Park, 30 minute Wilpena Pound scenic flight for two (2) people, valid from 1 April 2019 to 31 August 2020 (excluding Easter and October long weekend) valued at \$1,780;
- c) Third (3<sup>rd</sup>) prize: One (1) SeaLink Kangaroo Island Holiday for 2 people including return ferry travel for 2 passengers plus a standard vehicle (max length 5m) and 2 nights’ accommodation for 2 adults at the Mercure Kangaroo Island Lodge (Deluxe Studio Waterview) with daily breakfast valued at \$1,096;

18. Prize winners will be drawn through a random process. The first entrant drawn will be awarded first prize, the second entrant draw will be awarded second prize and the third entrant draw will be awarded third prize. The Prize winners will be drawn on 9 October at 11am in the TiCSA Boardroom, Level 3/185 Victoria Square Adelaide.

19. Prize winners will be notified by phone and/or email after 9 October 2019. To claim his or her Prize, Prize winners must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion period. The Promoter’s decision is final and binding and no correspondence will be entered into.

20. The winners agree to make themselves available for publicity opportunities at the discretion of the Promoter for a period of three months after the collection of prizes.

21. If the Prize/s remain unclaimed for 15 days of being notified under clause 17, the Promoter will conduct a redraw/s at 5pm at the same place as the original draw subject to any applicable law. If required the redraw will take place on 31 October 2019. The Prize winner/s, if any, will be notified by phone and in writing and Prize winners will also be published on the RAA website at [www.raa.com.au](http://www.raa.com.au).

22. Fulfilment of the Prize is subject to the terms and conditions of the individual properties and tour operators and is subject to availability.

23. The Prizes are non-transferable and cannot be exchanged or taken for cash.

24. All employees of the Promoter and RAA, and their immediate families of the Promoter and RAA, and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step which (whether natural or by adoption), parent, step parent, grandparent, step grandparent, brother, sister, step brother or step sister.

25. To the extent permitted by law, the Promoter is not responsible or liable for:

- i. inaccurate / incorrect transcription of entry information;

- ii. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
- iii. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
- iv. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
- v. unauthorised human intervention in any part of the competition;
- vi. electronic or human error which may occur in the administration of the competition.