Workshop - Session 3
2:15PM – BALLROOM C

Paul Findlay
How Effective Safety Leadership Creates a Safety Culture

#2019TICSA
2019 SA Tourism Conference
Objective

Learn the key elements of effective safety leadership using event safety management as an example.
SafeWork SA’s Vision

Making South Australian Workplaces Safe
Elements of Effective Safety Leadership

- Safety Vision
- Safety Culture
- Consultation and Communication
- Participation and Responsiveness
- Safety Systems and Training
Effective Safety Leadership – Safety Vision

• Starts at the top – Safety Vision
• Communicate vision through ‘walking the talk’ and in the WHS policy
• Ensure Safety Vision is embraced and promoted by workers
Effective Safety Leadership – Safety Culture

• Safety Culture – is the collection of beliefs, perceptions and values that employees share in relation to risks in a workplace.

• Build safety into the job expectations at all levels of management
  • WHS obligations in job descriptions
  • Performance review includes safety goals
Effective Safety Leadership – Consultation and Communication

- Embed Safety Culture through consultation and communication about safety
- Involve workers in safety decisions and creating procedures
- Discuss safety issues with workers particularly when things change – events are a dynamic risk environment
- Tools - Pre-starts, Toolbox talks, De-brief
Effective Safety Leadership – Participation and Responsiveness

- Participation
  - Encourage speaking up about safety concerns
  - Notification of hazards
  - In finding solutions
  - Respond in a timely manner to concerns and incidents
Effective Safety Leadership – Safety Systems and Training

- Ensure there are systems in place to highlight hazards and take action
- System of reporting
- Induction
- Training
- Monitor and review
Safety Culture?
How to Have a Safe Event – Manage Hazards - Risk Assessment

- Hazard identification
- Risk assessment
- Risk control
- Monitor and review
How to Have a Safe Event – Manage Hazards

- **Hazard:**
  is a situation or a thing that has the potential to harm a person

- **Risk:**
  the likelihood and consequences of the hazard causing harm

- **What are your Top 3 Hazards?**
Manage Hazards?
How to Have a Safe Event – Potential Hazards

- Manual handling injuries
- Electric shock
- Struck by a vehicle – at event or travelling
- Fire – LPG, generators, fuel storage
- Struck by temporary structure failure
- Weather, sun and heat exposure
- Slips, trips and falls
- Security risks
How to Have a Safe Event – Manage Hazards - Event Safety Mgmt Info

- Planning
- Bump in / bump out
- The paper trail
- Debrief

Event Safety Management Information
Small to medium sized community events

Community events are an important part of our way of life in South Australia. The success of events is often measured by attendance figures and participation feedback, but events must also be measured in terms of safety. Event organisers must recognise that they are responsible for ensuring the safety of those attending or working at an event.

Determining your workplace needs
Stakeholders involved will vary from event to event and may include:
- event organisers
- employees and volunteers
- venue and contract providers eg catering, merchandise, amusement devices and equipment
- emergency services (eg SA Ambulance Service, SA Police, Metropolitan Fire Service, State Emergency Service, Country Fire Service, etc)
- local council
- security services
- transport services (eg Department of Planning,

Throughout the event, including initial pre-event set up (bump in) and dismantle (bump out), adequate planning is vital in achieving event success and safety is an integral part of this...

Event management information series
The Event Safety Management Information series is designed for those involved in planning, organising and implementing small to medium sized community events, and is designed to assist organisers in ensuring safe management systems are in place.

The Event Safety Management Information series includes an event safety risk assessment and an event safety checklist to complete, copy and send to SafeWork SA.

The paper trail
The event safety management information series explores the importance of event safety organisation before, during and after the event. Another important component is maintaining the paper trail that documents the activities undertaken. The types of paperwork and records that should be kept include:
- event planning documents
- event risk register or risk control plan
How to Have a Safe Event – Manage Hazards - Event Safety Checklist

- Access/egress and traffic
- Amenities and signage
- Plant/equipment safety
- Fire prevention
- Emergency and first aid
- Training of workers
- Structures
- Working at heights
Manage Hazards

HIERARCHY OF CONTROLS

- Elimination: Physically remove the hazard
- Substitution: Replace the hazard
- Engineering Controls: Isolate people from the hazard
- Administrative Controls: Change the way people work
- PPE: Protect the worker with Personal Protective Equipment
Manage Hazards
How to Have a Safe Event – Inform, Train, Supervise

- Induction
- Policies and Procedures
- SWP / SOP
- Competency
- Supervision
- Operators Manual
How to Have a Safe Event – Maintain a Safe Workplace

- Regular inspections
- Maintain equipment
- Hazard, incident, accident reporting
- Emergency procedures
How to Have a Safe Event –
Monitor and Review

• Review safety processes and improve
• Investigate all incidents or near misses
• Continuous improvement
Physical injuries can result from:
- Lifting, sustained postures, repetition
- Falls most commonly from low heights
- Slips and trips

Physical injuries can result in:
- Strains, back conditions, tendonitis, fractures
- Depression, anxiety
Injuries - Psychosocial

• Psychosocial injuries can result from:
  o Bullying and harassment
  o Work pressure
  o Work related fatigue

• Psychosocial injuries can result in:
  o Depression, anxiety
  o Absenteeism, presenteeism
Questions
Welcome

Find all the free educational and advisory services you need to manage workplace health and safety risks and meet legal responsibilities.

Speak to our advisors for a fast path to WHS success

Learn more  Book an appointment
Thank you